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## **ARE YOU ALWAYS LOOKING FOR SOLUTIONS TO YOUR VR PROBLEMS?**

The Vacation Rental Formula is the best place to find the answers to your vacation rental questions. With on demand courses, community and support you will wish you had joined sooner.

**JOIN TODAY**

# Food

Your guests will love home-baked gifts however check the food hygiene regulations in your state/ location. Some will not permit this.

If you are able to provide local goodies look for something similar to the caramel apples from [Happy Apple](#) that Tyann Marcink gives her guests at The Bank Haus. Perhaps maple syrup is popular in your area or a specific baked good such as Nanaimo Bars in British Columbia.

- Gluten free squares or cookies
- Birthday cake for a celebration
- Chocolate from a local supplier
- Locally grown fruit & veg goes down well with guests who have asked about farmers markets
- Jams and chutney
- Speciality bread from local baker

# Pets

If you are pet-friendly please make sure you welcome them not just tolerate them. Pet owners can be the most vocally loyal of guests and will become your ambassadors if you treat their treasured pet as a valued guest.

Surprise them with:

- Heated pet bed
- High-rise dog bowl stand
- Pile of old towels for drying off a wet dog
- Information on nearest 24 hour vet clinic
- List of dog parks in area

# Children

Potential guests will likely tell you a lot about their children if you ask the right questions. When you have them on the phone, ask what there are looking forward to in terms of their family vacation. Collect and record as much information as you can – it will all come in useful to create some great surprises.

Think about what you could do to wow parents...

- Supply fishing equipment or arrange for bait to be delivered
- Create a treasure hunt for kids - [Indoor](#) and [Outdoor](#)
- Create a Rainy Day guide (include vouchers if you can)
- Provide set of plastic drawers (Home Depot) and fill with paper, crayons, craft kits

## Special Occasions

These are great opportunities to create a memorable experience for guests. They are more likely to remember a gesture because it happened during a special event.

- Wedding anniversaries – Card & gift (voucher for dessert at local restaurant)
- Couple getaway – heart shaped wicker basket with chocolates
- 5 Romantic ideas – moonlit lake walk/most secluded beach/best vista- overlook/most romantic restaurant/

# What shall we do today?

Most guests will ask this question at some point during their stay. If you can surprise them with the best ideas you'll be their #1 host.

Here's some...

- Day trip plans – driving tour showing places of interest, best places to stop, roadside stands worth stopping at.
- Picnic locations + cold box. Include paper plates, ice packs, plastic storage boxes & sandwich bags, outdoor blanket, folding chairs
- Vouchers for discounted tours/rentals etc
- Top tips list for avoiding crowds, off the beaten path things to see, best times to visit attractions
- Guide to best hiking trails – the ones the locals know about
- Guide to a winter break such as the 7 Best things to do in the snow